



SVMi-4

Samsung's Voice Processing Platform

Built with the reliability and features found in larger systems, the SVMi-4 is specifically designed to function with the iDCS 100, DCS Compact, and DCS 50si. With 4 ports, 32 mailboxes and a full auto attendant, the SVMi-4 brings a higher level of professionalism to your business.

The SVMi-4 not only becomes part of the phone system, but it offers intelligence far beyond that of other Voice Mail systems.

Easy to install and even easier to maintain, it has no moving parts, making it incredibly reliable.

Using the latest in Compact Flash memory technology, the SVMi-4 provides up to 5 hours of message storage.

Combine features of the SVMi-4 with the functionality of a Samsung phone system and you can't help but be impressed.

Make a sound investment in your business and watch it help your business become everything you dreamed it would be and more.

Samsung SVMi-4 Features

SVMi-4 Features

System Features

Caller ID Compatible
Fax Detection and Transfer
Expandable
Keypad Display and Soft Key Support
Proprietary Design
Recordable System Prompts
Synchronized Clock

Administration Features

Activity Display
Automatic Setup
Back Up and Restore
Default Operation
Password Security
Programming - On Site or Remote
Save Application
Subscriber Administration
Subscriber Database
Voice Prompted Subscriber Programming
Voice Studio

Auto Attendant Features

Alphabetic Directory
Audiotext
Auto Attendant Routing
Automatic After Hours
Camp On Support
Direct to Mailbox
First or Last Name Directory Search
Holidays and Special Events
Incoming Call Overflow
Interruptible Voice Prompts
Multiple Call Handling
Multiple Language Support
Operator Access
Single Digit Dialing

Subscriber Features

Auto Log In
Follow Me (Off Premise Transfer)
Personal Mailbox Administration
Personal Greetings

Voice Mail Features

Answer Machine Emulation
Auto Conversation Record
Auto Forward
Broadcast
Call Back
Call Forward to Voice Mail
Call Record
Date and Time Stamp
External Number Notification
External Pager Notification
Individual Mailbox Greeting
Individual Mailbox Name
Individual Mailbox Password
Message Counter
Message Waiting Light Indication
New / Old Selection
One Touch Access
Quick Memo / Direct Messaging

Message Options

- Delete
- Fast Forward
- Forward with Append
- Pause
- Play Order
- Replay
- Reply
- Retrieve
- Rewind
- Save
- Send
- Scan
- Skip
- Undelete

Subscriber and Voice Mail Features

Answer Machine Emulation With a DCS keyset, you can monitor messages being left in your voice mail box through the speaker of your telephone, just like screening a call on your home answer machine.

Broadcast The system administrator can broadcast a message to everyone in the system.

Call Back Press one key and automatically call back the person who left a message.

Call Record With the simple touch of a button, you can record in real time any call to your phone, pause it, time it, edit it, and if necessary send a copy to someone else.

Date and Time Stamp Each message you receive will be stamped with the time and date of its arrival.

External Notification When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

Follow Me (Off Premises Transfer) Now your calls can follow you where ever you go. The SVMi-4 can transfer incoming calls to the phone number you specify, change it as often as you like.

Individual Mailbox Greeting Each mailbox has its own personalized individual greeting recorded in the your voice.

Message Counter Every time you access your mailbox, you are told the number of new and old messages.

Message Scan When you retrieve your messages, you can 'scan' through them. The first few seconds of each message will be played, and then it will go to the next message.

Message Delete When a message has been heard, you may delete it.

Message Fast Forward and Rewind When listening to a message you can fast forward 5 seconds. You can easily skip through a message and you may also rewind 5 seconds.

Message Forward With Append Messages can be forwarded to other mailboxes in the system with introductory remarks.

Message Pause You can simply pause the message at any time while listening to your messages.

Message Reply When listening to your messages, press one key to automatically leave a message for the person who left you a message.

Message Retrieve Any sent message can be undelivered before the recipient has listened to it.

Message Skip When listening to new messages, you can do a quick search for a specific message, and still save all the new messages as new.

Message Undelete Undelete will retrieve messages that have been previously been deleted that day. No more losing valuable messages forever by pressing the wrong key.

Message Waiting Light Indication An instant indication on your keyset tells you when you have new messages. Press one button and connect with your voice mail.

New or Old Message Selection Access your mailbox and choose to listen to either new or old messages.

Personal Administration Change settings for your mailbox any time you like. Personalize the greeting that callers will hear, your name, password and outbound notification options from any phone anywhere in the world.

Quick Memo / Direct Messaging It is easy to leave messages for others in the office. Access mailboxes without dialing the extension number first.

System Features

Audiotext Audiotext allows you to provide information only, without giving the option to record a message.

Automatic After Hours Answering The main greeting changes from the day to the night greeting automatically.

Caller ID Compatible If you have caller ID, the SVMi-4 captures the caller ID and saves it in your voice mailbox with each message. Then you can call back the person leaving the message.

Incoming Call Overflow You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

Keypad Display and Soft Key You will be able to navigate through the SVMi-4 menus using the keypad display and the soft keys below the display to respond to the prompts.

Multiple Language Support Add additional languages, auto attendant, system prompts and all mailbox directions may be assigned the language of your choice (check with STA for language availability).

Recordable System Prompts You can add or record some prompts to suit your particular business.

Subscriber Administration Through this utility the System Administrator can create, delete, and/or modify subscribers. If you select to modify a subscriber you can reset their password, record their name, enter their directory name, and record their mailbox greeting.

Synchronized Clock The SVMi-4 clock is responsible for providing each message with a date and time stamp. Changing between day and night modes is always synchronized with the phone system.